

We take privacy at Zealth extremely seriously.

As a healthcare company, we operate in accordance with all applicable privacy and data protection laws. Doing so is core to both our philosophy as an organization and our ability to create life- changing product experiences for our participants. If you have any questions or concerns about our privacy practices or this consent, please contact us at privacy@zealthlife.com

Privacy Policy

PURPOSE

The purpose of these Privacy Terms is to describe how Zealthlife Technologies India Private Limited ("Zealth", "Company", "us," "we," or "our") uses, collects, and shares information about you through our Careshare Application, website, platform, and application ("Application") owned and controlled by us. Your use of our Application is also governed by the Terms and Conditions. Terms used but not defined in this Privacy Terms can be found in our Terms of Use. Zealth controls the limited data it receives through its website/application/platform or through third parties about you, for the purposes mentioned in detail herein. By accessing the Application, you consent to the usage and sharing of data as mentioned herein, that you understand the terms of this Privacy Terms, and agree to the Terms and Conditions. If you need any clarity on the terms of the Privacy Terms please send us an email at privacy@zealthlife.com.

ABOUT Zealth

Zealthlife Technologies India Private Limited is a company incorporated under the laws of India, with its registered office at 701 Stanford, Junction of S V Road & C D Barfiwala Marg, Andheri West Mumbai Mumbai City MH 400058 IN. Careshare is a remote monitoring application for cancer patients post-discharge from the hospital.

As part of our service, Zealth provides you with online and mobile access to our secure platform/application.

Zealth's priority is protecting your privacy and ensuring that you control the way your information is used. We hold ourselves to high standards, including by complying with privacy laws and this policy.

WHAT YOU AGREE TO BY USING OUR SITE

We consider that the legal bases for using your personal information as set out in this Privacy Terms are as follows:

- our use of your personal information is necessary to perform our obligations under any contract with you (for example, to comply with the Terms of Use of our Application which you accept by browsing our Application, or using and accessing the Services and/or to comply with our contract to provide Services to you); or
- our use of your personal information is necessary for complying with our legal obligations; or
- use of your personal information is necessary for our legitimate interests or the legitimate interests of others. Our legitimate interests are to:
 - run, grow and develop our business;
 - operate our Platform and provide our Services;
 - select appropriately skilled and qualified suppliers;
 - build relationships with partners;
 - carry out research and statistical analysis;
 - carry out marketing and business development; and
 - for internal administrative and auditing purposes.
- consent, to send you certain communications or wherever required to rely upon consent by local law.

Which legal basis applies to a specific activity will depend on the type of personal information used and the context in which it is being used.

If we rely on our (or another party's) legitimate interests for using your personal information, we will undertake a balancing test to ensure that our (or the other party's) legitimate interests are not outweighed by your interests or fundamental rights and freedoms which require protection of the personal information.

We may process your personal information in some cases for marketing purposes on the basis of your consent (which you may withdraw at any time as described below).

If we rely on your consent for us to use your personal information in a particular way, but you later change your mind, you may email us at privacy@zeallife.com. If you withdraw your consent, this may impact the ability for us to provide some of our Services to you. We may suspend your account, and/or Services provided to You upon such withdrawal.

INFORMATION WE COLLECT

This Privacy Term covers information we collect from you through our Site. In order to access certain features and benefits on our Site, you may need to submit, or we may collect, "Personal Data" (i.e., information that can be used to identify you and which may also be referred to as "personally identifiable information" or "personal information" or "sensitive personal information"). Personal Data can include information such as your name, gender, email address, phone number, IP address, and device identifier, among other things. You are responsible for ensuring the accuracy of the Personal Data you submit to us. Inaccurate information may affect your ability to use the Application, the information you receive when using the Application, our ability to contact you, or for the doctors, hospitals, and other experts to contact you, or to receive sound clinical advice. For example, your email address should be kept current because that is one of the primary manners in which we communicate with you. Personal Data also includes your **personal health information, including but not limited to symptoms, medical conditions, medical reports** you provide to us, the doctors, experts or we receive through a third-party provider.

INFORMATION RELATED TO USE OF WEBSITE

When you visit our Application, we may track, collect, and aggregate information indicating, among other things, which pages of our Application were visited, the order in which they were visited, when they were visited, and which hyperlinks were clicked. We also collect information from the URLs from which you linked to our Application. Collecting such information may involve logging the IP address, and browser software used by each user of the Application. We may be able to determine from an IP address and user's Internet Service Provider and the geographic location of their point of connectivity. We may also use cookies when you visit our Application.

The doctors and experts may further receive such personal health information, including sensitive personal information such as health information, including but not limited to Existing conditions, symptoms, vitals,

medication adherence, photos of Discharge Summary, Test reports, prescriptions, billing, and communications with doctors and professionals throughout Application. We shall use such personal health information only for the purposes of providing the services to You. You consent to your personal health information shared by you, to be further shared with the doctors and healthcare providers, and for them to control and process such information solely for the purposes of providing the services, and helping you. We ensure that whoever uses our Application are bound contractually to confidentiality obligations to maintain the confidentiality of personal information on our Site, and also to comply with all applicable data privacy laws, or laws relating to data privacy.

If you are signed as a doctor or expert on the site, we will receive your name, work experience, email address, chat with patients, Application usage statistics. We share such information, only to such users who have a need to know basis for the purposes of usage of Application for its intended purposes or as mentioned in this Privacy Terms.

INFORMATION COLLECTED FOR BUSINESS IMPROVEMENT

We may de-identify your general personal information (but not your health information without your consent, as we've described above), and use it in aggregate form to conduct an analysis of how our Application is being used in order to improve our services and provide benefits back to our users.

When we refer to 'de-identified' information, we mean information that has undergone a process of removing all personal identifiers that can reasonably identify you. When we use this information for the purposes of business improvement, it is always in de-identified form.

We may also collect de-identified information via cookies on our websites, such as your browser type, operating systems, and other websites visited, but these do not contain any of your personal information and will not be used to link back to you individually.

HOW WE USE YOUR PERSONAL INFORMATION

We use your general personal information and your health information to enable you to access and use the Application and for us to deliver and improve our products and services. Breaking this down, we use your general personal information and your health information to:

1. All data of a patient is visible to the corresponding doctors.
2. Name of the doctor is visible to the corresponding patient.
3. Patient data will be encrypted at rest.
4. De-identified data will be used to improve the product and for research purposes by CareShare or its partner hospitals.
5. Personal Data will not be visible to employees of Zealth- unless it is required for customer support.
6. Collect information from forum discussions. You should refrain from sharing any personally sensitive information like health information, and financial information in a forum. Zealth is not responsible and liable if any other user of the Application uses or exploits such information posted on the forum.
7. Information collected from surveys, where you may have participated in
8. We may receive Personal Data when you access or log-in to a third party site. This may include the text and/or images of your Personal Data available from the third party site.
9. Zealth provides you with the ability to pay for the services using a credit card or other methods through a third party payment processing service provider. Please note that such a service provider and not Zealth collects and processes your financial information.

We may use aggregated, de-identified information for marketing purposes. This shall not include any personal health information.

We will comply with applicable laws, and assist government or law enforcement agencies where we are required and authorized to do so.

For Services that require identity verification, we may use the Personal Data that we collect for verifying your identity, and for authenticating that submissions made on the Site were made by you.

We may use various service providers, vendors, contractors, or other third parties (collectively, "Contractors") to assist us in providing our Services to you. Our Contractors may have limited access to your Personal Data in the course of providing their products or services to us so that we, in turn, can provide our Services to you. These Contractors may include vendors, helpers caregivers, professionals, and suppliers that provide us with technology, and services, related to the operation and maintenance of the Site. Access to your Personal Data by these Contractors is limited to the information reasonably necessary for the Contractor to perform its limited function for us and you.

We may disclose and/or transfer your Personal Data to an acquirer, assignee, or other successor entity in connection with a sale, merger, or reorganization of all or substantially all of the equity, business, or assets of Zealth to which your Personal Data relates.

There could be external links made available in the Application. If you click on such links and visit such websites, we are not responsible or liable for any data sharing with such websites, applications, or platforms.

RETENTION OF INFORMATION

We keep your Personal Data for no longer than necessary for the purposes for which the Personal Data is collected and processed. The length of time we retain Personal Data depends also on the purposes for which we collect and use it and/or as required to comply with applicable laws and to establish, exercise, or defend our legal rights.

WHERE DO WE STORE INFORMATION

All your data is stored in our secure servers on Cloud using the service of Google Cloud Platform or Amazon Web Services. The physical locations of the server are within the geographical boundaries of India (Specifically Mumbai). Your de-identified data used by 3rd party tools - such as Google Analytics, Payment Gateway, FCM communications are handled by the third-party providers.

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YOUR RIGHTS

Your health information and your general personal information are not ours. We don't seek to own it. You have rights in and to it, and we take that

seriously. Here are the things you can ask us to do in relation to your information at any time while you use the Application.

Withdrawal of Consent: You may withdraw your consent for further processing. Note that if you withdraw your consent, we may not be able to provide services to you, or grant you access to the Site.

Access: You can request a copy of your information, and to ask for it in a format that can be easily reused or transferred to another person that you direct.

Correct: You can ask us to correct or update your information.

Complain: You can express your concerns or complaints to us about your privacy or the way we are handling your information. We take your concerns seriously and will seek to fix any problem as soon as possible.

Delete: You have the right to delete information

Port: You have the right to port information. This may require additional cost.

Where we are not able to fulfill your request to access, correct, or delete your health information or your general personal information for a legal or other reason, we will let you know why.

If you're not happy with the way we handle your query or handle your information (including our response to your request to access, correct, or delete your health information or your general personal information), you have a right to lodge a complaint with the data privacy authority.

To exercise any of your rights in relation to your information, you can contact us at privacy@zealthlife.com.

CONFIDENTIALITY AND SECURITY

We will use industry-standard physical, technical, and administrative security measures to keep your Personal Data confidential and secure, and will not share it with third parties, except as otherwise provided in this Privacy Terms, or unless such disclosure is necessary in special cases, such as a physical threat to you or others, as permitted by applicable law. The Internet is not an absolutely secure environment, and there are new threats every day, hence, we cannot guarantee the security of Personal Data, and there is some risk

that an unauthorized third party may find a way to circumvent our security systems or that transmission of your information over the Internet will be intercepted. It is your responsibility to protect the security of your login information. Email communication or communication using other third-party tools may not be secure and may be a part of the services.

CHANGE IN POLICY

We may change the terms of this Privacy Terms in order to comply with the laws, or to fulfill our business obligations within the bounds of and keeping in mind your rights to privacy, and within the guardrails or applicable laws.

GOVERNING LAW

The Privacy Terms shall be governed by the laws of India, and the courts of Bangalore shall have exclusive jurisdiction.